

AFTER COVID-19: PREPARING TO RE-OPEN

# FOOD & BEVERAGE (F&B) OUTLETS – SINGAPORE



To contain the spread of COVID-19, many food and beverage outlets have had to cease dining-in and move to takeaway or food delivery options.

Many of the changes impacting F&B outlets have happened rapidly, meaning owners and managers have needed to take fast, reactive measures such as removal of dining tables and chairs in dining halls, redeploying front-of-house staff to delivery services, and moving swiftly to fulfill online orders.

**It is essential to plan ahead to ensure activities can resume quickly once restrictions are lifted and that any risks associated with reopening are minimised.**



## STEP 1 - Prepare The Outlet

- Conduct thorough disinfecting including, but not limited to:
  - Dining tables, chairs and eating utensils not used during shut-down
  - Back of house kitchen areas and exposed appliances
  - Customer dining areas and all toilets
- Discard any food which is past its expiry date, as well as any other items where the expiry is uncertain
- Continue frequent thorough cleaning of the outlet
- If required by the authorities:
  - Maintain social distancing protocols (such as clearance between table and queue markings on the floor)
  - Conduct customer temperature checks



## STEP 2 - Support Your Staff

- Conduct orientation and training procedures for any new hires, including workplace health and safety protocols
- Provide disposable or reusable masks or a face shield when they operate at the outlet
- Ensure staff who are feeling unwell, do not report for work



## STEP 3 - Consider Your Insurance

- Contact your Insurance Broker/Agent to ensure the appropriate cover remains in place for your situation.
- Inform your Work Injury Compensation (WIC) insurer of any change in staff occupation (for example if service crew are redeployed to delivery work)

A well-planned and managed reopening of a F&B outlet reduces the potential of any bodily injury to customers and employees, including a breach in the Personal Data Protection Act.

### USEFUL RESOURCES FOR F&B'S IN SINGAPORE

- [Cleaning Guidelines](#)
- [MOH Handwashing Guidelines](#)
- [Personal Data Protection Guidelines](#)
- [SFA Advisories](#)

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